

**Important Benefit Update:**

**Attention Member:**

**IMPORTANT:**

**If you have not received your Express Scripts Pharmacy Benefit Card, Please present this letter to your pharmacist to accurately process your prescription.**

If you have any questions about your new prescription benefit program, please contact Express Scripts' Customer Services Line for Student Assurance Services, 1-800-315-2597.

When calling in a refill for a prescription, please give the pharmacist the below information contained in the table for on-line processing.



**Attention Pharmacist:**

Student Assurance Services prescription benefit program is administered by *Express Scripts*. To simplify your prescription processing, please link the cardholder and all members of their family to *Express Scripts*.

**Please follow the action steps listed below to enter the claim.**

- Step 1** Enter Bin # **003858**
- Step 2** Enter Processor Control **A4**
- Step 3** Enter Rx Group # **B5RA**
- Step 4** Enter the Employees **SSN**
- Step 5** Enter the member's **Date of Birth**

**NEED  
ASSISTANCE?**

Pharmacist, if you have any questions while processing the claim, please call the Express Scripts Pharmacy Help Desk  
**1-800-824-0898**